echelon™
STRIDE-6s

WELCOME

I am Lou Lentine, Founder of Echelon, and I would like to welcome you to the Echelon community. You've made a great decision for yourself and your family. The Echelon Experience is an innovative combination of fitness products integrated with our state-of-the-art Echelon Fit® app. This brand-new, fitness lifestyle connects your family, friends, the Echelon community, and Echelon instructors together to help you with your fitness goals. With thousands of live and on-demand classes, no matter your schedule or experience, there is always a new and exciting class for you to join.

We embrace your decision to join our Echelon family in the pursuit of living a healthier lifestyle. We are committed to continue engineering cutting edge, world-class fitness products to improve quality of life through workout experiences that make an active lifestyle more accessible and sustainable.

Thank you again for choosing Echelon and I look forward to seeing you in the next live class!

Best personal regards,

Lou Lentine
Founder of Echelon Fitness Multimedia, LLC

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FEDERAL COMMUNICATION COMMISSION (FCC) STATEMENT

15.21
You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

15.105(B)
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

FCC RF RADIATION EXPOSURE STATEMENT:
1. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
2. This equipment complies with RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

THIS DEVICE COMPLIES WITH PART 15 OF THE FCC RULES. OPERATION IS SUBJECT TO THE FOLLOWING TWO CONDITIONS:
1. This device may not cause harmful interference and
2. This device must accept any interference received, including interference that may cause undesired operation.

INNOVATION, SCIENCE AND ECONOMIC DEVELOPMENT CANADA (ISED)
INNOVATION, SCIENCE ET DÉVELOPPEMENT ÉCONOMIQUE CANADA (ISED)

THIS CLASS B DIGITAL APPARATUS COMPLIES WITH CANADIAN ICES-003.

CET APPAREIL NUMÉRIQUE DE CLASSE B EST CONFORME À LA NORME NMB-003.

CANADIAN NOTICE
This device complies with ISED license-exempt RSS standard(s). Operation is subject to the following two conditions:
1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

AVIS CANADIEN
Le présent appareil est conforme aux CNR d'ISED applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. L'appareil ne doit pas produire de brouillage, et
2. L'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

CAUTION: EXPOSURE TO RADIO FREQUENCY RADIATION
1. To comply with the Canadian RF exposure compliance requirements, this device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.
2. To comply with RSS 102 RF exposure compliance requirements, a separation distance of at least 20 cm must be maintained between the antenna of this device and all persons.

ATTENTION: EXPOSITION AU RAYONNEMENT RADIOFRÉQUENCE
1. Pour se conformer aux exigences de conformité RF canadienne l'exposition, cet appareil et son antenne ne doivent pas être co-localisés ou fonctionnant en conjonction avec une autre antenne ou transmetteur.
2. Pour se conformer aux exigences de conformité CNR 102 RF exposition, une distance de séparation d'au moins 20 cm doit être maintenue entre l'antenne de cet appareil et toutes les personnes.

WARNING LABELS

⚠ WARNING | AVERTISSEMENT | ADVERTENCIA

KEEP CHILDREN AWAY FROM MACHINE
Risk of serious injury or death may occur if caution is not used.
Read and follow all warnings and instructions. For consumer equipment, ensure that proper instructions are obtained prior to use.
CAUTION:
Risk of personal injury. Keep children under the age of 13 away from machine.
To reduce the risk of injury from moving parts, unplug before servicing.
To reduce the risk of electric shock, unplug before cleaning or servicing.

TENIR LES ENFANTS A L'ÉCART DE LA MACHINE.
Risque de blessures ou de mort si la precaution n'est pas utilisée.
Avant l'utilisation, lire tous les avertissements et directives et, dans le cas d'équipement de conditionnement physique en établissement, obtenir toues les directives appropriées.
ATTENTION :
Risque de blessure. Tenez les enfants de moins de 13 ans à distance de la machine.
Pour limiter le risque de blessure liée aux pièces en mouvement. Débranchez avant de réaliser l'entretien.
Pour limiter le risque de choc électrique. Débranchez avant de nettoyer ou de réaliser l'entretien.

MANTENGA A LOS NIÑOS ALEJADOS DE LA MAQUINA.
Riesgo de lesiones graves o la muerte si no se tiene cuidado.
Lea y siga todas las advertencias e instrucciones y, en el caso de equipo institucional, obtenga las instrucciones adecuadas antes de su uso.
PRECAUCIÓN:
Riesgo de lesiones personales. Mantenga a los niños menores de 13 años lejos de la máquina.
Para reducir el riesgo de lesiones por piezas móviles. Desenchufa antes de reparar.
Para reducir el riesgo de descarga eléctrica. Desenchufe antes de limpiar o reparar.

IMPORTANT SAFETY INSTRUCTIONS

Care should be taken in mounting or dismounting the treadmill. Before mounting or dismounting, bring the machine to a complete stop.

The manufacturer recommends placing the Echelon® Stride-6s treadmill in a space where you have the following minimum clearance dimensions for safe mounting and dismounting of the treadmill:

- The minimum clearance area behind the treadmill is 2.0 m (78.7 in) × the treadmill width. This area must be free of any and all obstructions.
- The minimum clearance area on each side of the treadmill is: 500 mm (19.7 in).

While cleaning your Echelon® Stride-6s treadmill, please use a soft rag with mild detergent or water to wipe down the machine. Do not use corrosive chemical liquids which may damage the cover.

When using an electrical appliance, basic precautions should always be followed, including the following:

Read all instructions before using the Echelon® Stride-6s treadmill.

FOR HOUSEHOLD USE ONLY.

SAVE THESE INSTRUCTIONS.

DANGER – TO REDUCE THE RISK

OF ELECTRIC SHOCK:

Always unplug this appliance from the electrical outlet immediately after using and before cleaning.

WARNING – TO REDUCE THE RISK OF BURNS, FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS:

1. An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.

2. Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.

3. This appliance is not intended for use by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. **Keep children under the age of 13 away from this machine.**

4. Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.

5. Connect this appliance to a properly grounded outlet only. See Grounding Instructions for important information on page 7.

6. Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a service center for examination and repair.

7. Do not carry this appliance by supply cord or use cord as a handle.

8. Keep the cord away from heated surfaces.

9. Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.

10. Never drop or insert any object into any opening.

11. Do not use outdoors.

12. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.

13. To disconnect, turn all controls to the off position, then remove plug from outlet.

BEFORE starting any fitness or strength program, consult with your physician or health official. This will ensure that you engage in the proper strength or fitness program for your age and physical condition.

Before using the Echelon® Stride-6s treadmill, answer these questions:

- Have you been sick recently?
- Have you had prolonged dizziness recently?
- Have you been out of breath for no reason recently?
- Have you had chest pain recently?
- Do you currently have any injuries preventing you from exercise?
- Are you pregnant?
- Do you have any conditions or reasons you should NOT exercise?
- Are you over 35 years old and physically inactive?
- Have you been told by a doctor that you should NOT exercise?

If you answer "yes" to any of the above questions, you should seek further advice from your doctor prior to using the Echelon® Stride-6s treadmill.

Read the user manual fully and follow all instructions. This ensures your safety.

- NEVER exceed the weight limit for this treadmill. The weight limit for this treadmill is 300 lbs / 135 kg. Do not use the Echelon® Stride-6s if your body weight is in excess of 300 lbs / 135 kg.
- ALWAYS use the Echelon® Stride-6s on solid, level ground and in a well-lit and ventilated area. Do not place the treadmill on thick carpet as it may interfere with ventilation.

- ALWAYS check the treadmill for wear or loose components before use.
- NEVER use the treadmill if it is not properly / completely assembled or is damaged in any way.
- NEVER allow children or pets to play on or around the treadmill during operation. This helps protect them from injury from moving parts.
- ALWAYS set the treadmill up properly for your specific body type.
- NEVER use the Echelon® Stride-6s when sick or fatigued.
- ALWAYS warm up / stretch before starting exercise.
- ALWAYS ensure that you have a water bottle filled with at least 12 oz. of water and a towel close by to absorb sweat from your body and the handrails.
- NEVER start the treadmill while you are standing on the running belt. After turning the power on and adjusting the speed control, there may be a pause before the running belt begins to move. Always stand on the side rails of the frame until the belt begins to move.
- ALWAYS hold the handrails when initially walking or running on the treadmill until you are familiar with the use of the treadmill.
- NEVER stand or climb on the handrails.
- ALWAYS wear proper attire and footwear that fully covers your feet. Do not wear loose or dangling clothing while using the treadmill. Long hair should be tied back or tucked away. Ensure that shoelaces are tucked into your shoes.
- ALWAYS keep hands away from moving parts and ensure that hands are safely placed on handlebars during use.
- NEVER pickup this treadmill when the deck is NOT folded up.

GROUNDING INSTRUCTIONS

This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

Two common types of outlets presently in homes are: GFCI (Ground Fault Circuit Interrupter) and AFCI (Arc Fault Circuit Interrupter). Should hazardous wiring occur, either outlets are programmed to trip. Due to this, treadmills and other equipment have poor interactions with the GFCI or AFCI outlets.

Oftentimes, GFCI outlets are installed in either bathrooms or kitchens. These can be identified with either a red or white reset switch that is located on the front of the outlet. Should an excessive amount of power go through the group port, the GFCI outlet will flip their breaker. Due to treadmills and other equipment using the ground prong to help disperse static electricity, it is not ideal to use a GFCI outlet to power your machine. It is recommended that equipment be plugged into a different type of outlet that will prevent the machine from continually shutting down. Please note that GFCI outlets can be connected to other outlets (even if they're not that specific type of outlet) and it is recommended moving the equipment to a space that is not electrically tied together. Do not plug your equipment into surge protectors or other types of units, it is recommended that the equipment is plugged into a dedicated circuit.

Electrical arcs are detected by AFCI outlets and are designed to disrupt and cancel the flow of electricity. Due to this, treadmills and other equipment would likely have issues of shutting down if plugged into AFCI outlets. Newer building codes now require AFCI outlets, however, if you're having persistent issues, here are some recommended solutions: consult an electrician or switch to a different type of outlet.

Grounding Pin

Grounded Outlet

DANGER:

Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product.

If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This product is for use on a nominal 120-V circuit and has a grounding plug that looks like the plug illustrated in sketch A. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product

7
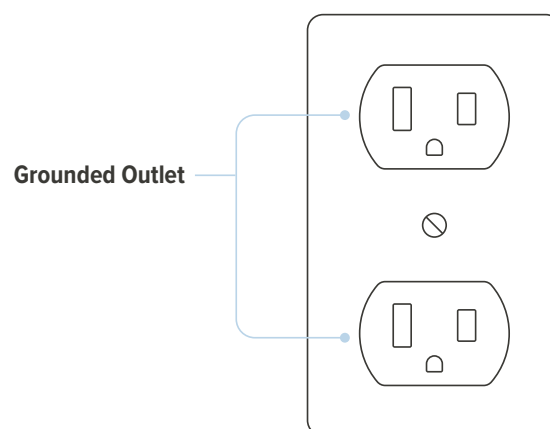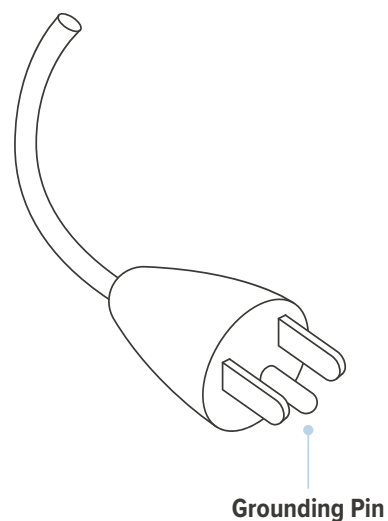
TREADMILL SPECIFICATIONS

TECHNICAL INFORMATION:
Max. User Weight: 300 lbs
Assembly Dimension: 5.4' x 2.7' x 4.75'
Running Area: 20" x 60"
Speed: 0.5-12.4 mph // Incline: 0-15%

Incline/Volume Adjustment Wheel

Pulse Sensor

Start / Stop

Fan

Pulse Sensor

Speed Adjustment Wheel

Safety Key

Running Belt

Belt Adjustment Bolts

Foot Rails

Power Port

USB Port

Incline Quick Adjustment

Speed Quick Adjustment

Distance/Pulse

Time/Calories

Stop Fan

Fan On

Incline

Speed

TREADMILL ASSEMBLY

STEP

1

Assembly should take place on a soft surface, such as a carpet or rug, or with the cardboard box opened to protect the floor.

Remove equipment and screen from box. Place it flat on the floor.

Note: Do not roll the treadmill out of the box with the plastic wrap around the transport wheels, doing so could cause the plastic to bunch up in the wheels and make it hard to move.
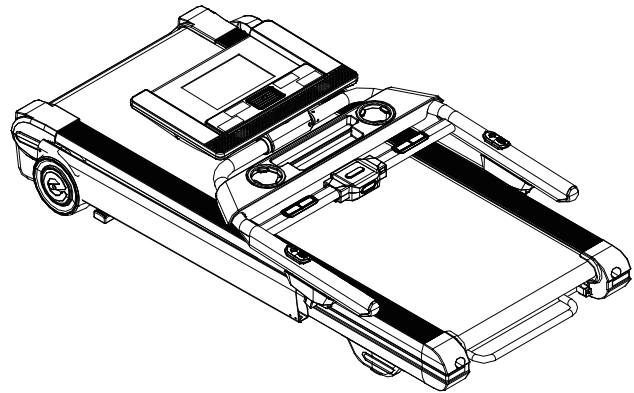
STEP

2

Lift up the handlebar and push the #A3L/A3R Left/Right upright forward until you hear a "click" sound indicating it is locked into position.

A4

A3R

A3L
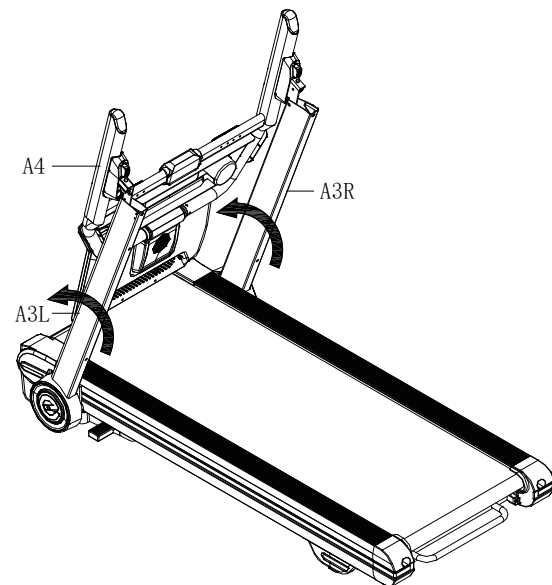
STEP
3

Lift #A4 and push it downward until there is an audible "click" sound indicating the handlebar is locked into position.
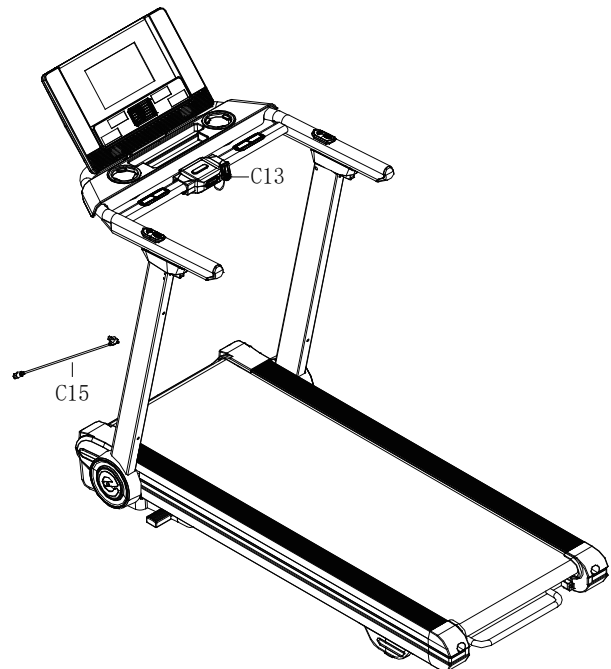
Rotate the #B1 console and angle forward based on preference for use.

Note: The console is adjusted with a self locking system, (with the treadmill off) use both hands on each side of the console when adjusting and firmly push forwards or pull backwards to adjust.
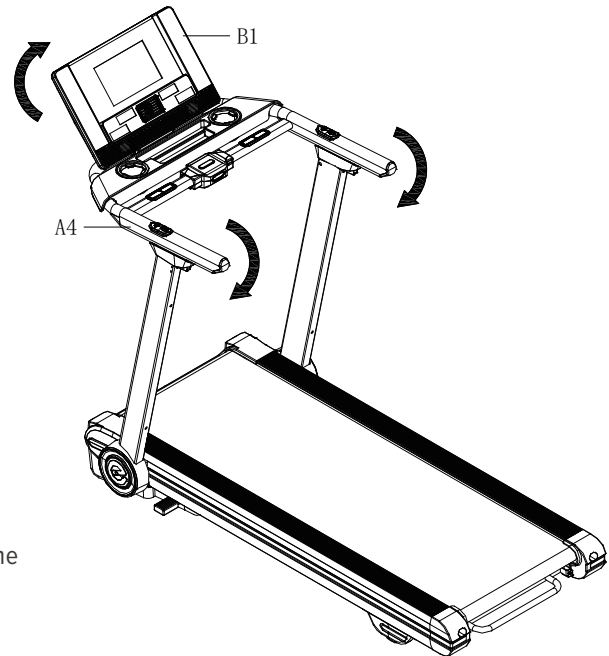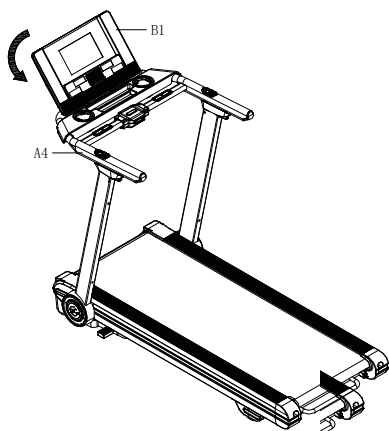

STEP
4

Plug into the #C15 Power Cord and #C13 Safety Key to start the exercise.

FOLDING INSTRUCTIONS

STEP 1
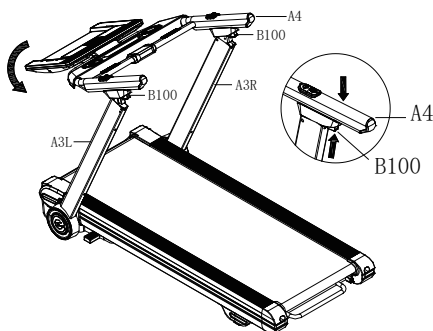
Rotate the #B1 console backwards so that it is horizontal with the #A4 handlebars.
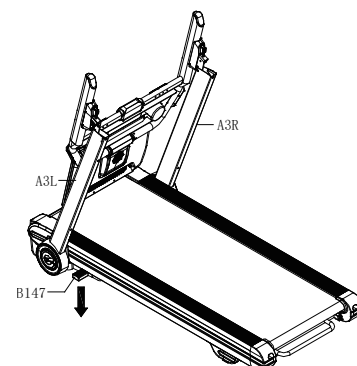

STEP 2

Press the button under #A4 on the handlebar to lift up and push back until an audible "click" indicates that it is locked into place horizontally with the uprights.
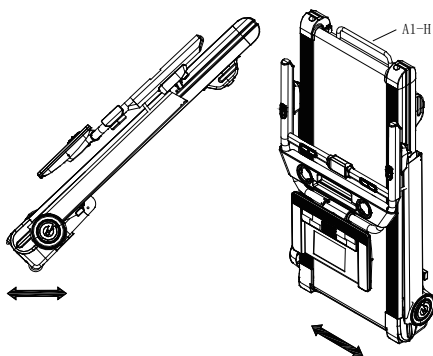

STEP 3

Step down on the #B147 rectangular shaped lever to begin the auto folding process. Once complete, the uprights and console will lay flat with the running deck.


STEP 4

For transport, lift up on the treadmill from the backside to ensure heaviest end is closest to the ground.

STEP 5

Recommended Storage: Place treadmill at standing position against a wall for storage, or place it under the bed to save space.

The height of the treadmill is 10.25 in (26 cm) when laying horizontally. If the space is less than 10.25 in (26 cm) High under your bed, try utilizing the vertical space in your home.

32 IN (81 CM) WIDTH APART

47.2 IN (120 CM) ABOVE FLOOR
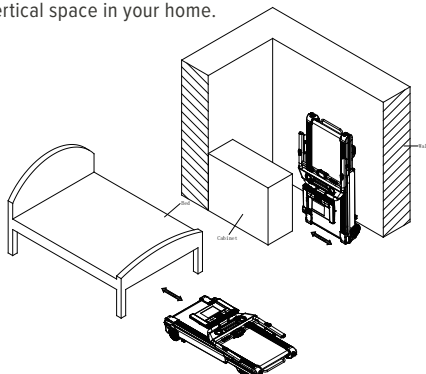
WHEN STORING THE TREADMILL IN AN UPRIGHT POSITION, PLEASE INSTALL SAFETY STRAPS TO THE WALL TO SECURE AND PREVENT TREADMILL FROM TIPPING OVER.

Use the provided anchors and screws to install the safety straps. For concrete walls, drill two 0.315 in (8 mm) pilot holes with 1.6 in (40 mm) depth, 32 in (81 cm) apart, and 47.2 in (120 cm) above floor.

NOTE: For wood walls, locate two wall studs 32 in (81 cm) apart and drill appropriate pilot holes. Drive screws into pilot holes without anchors.

PRODUCT USE

!

Membership
Activation
Required
to Unlock
the Echelon
Stride-6s
Treadmill
Experience

**Activate Echelon Premier Membership
to connect to classes.**

You should have received an activation email after purchasing this product.

a. Follow the link from the activation email.
b. Choose **"Sign Up Now"** and follow the prompts to complete your
membership enrollment.

Connecting to the Echelon Fit® App

1. **Ensure your treadmill and tablet (screen) are both
powered on.**

   a. The power cord should be plugged into the wall and the
   base of the treadmill.

2. **Echelon Fit® App.**

   a. Use the email and password used to create your
   membership account.
   b. Select user (there may only be one option).

3. **Select a class.**

   a. We recommend a "Welcome Run", but any class will work.
   b. Press play.

EXERCISE DATA RANGE

Display Range:

Speed
0.5 mph – 12.4 mph

Distance
0 mile – 99.9 miles (0 kilometer – 99.9 kilometer)

Time
0:00 – 99:59

Incline
Level 0 – Level 12

Calories
0 Kcal – 9999 Kcal

PULSE & DISTANCE:

The accumulated distance during the workout will show when no heart rate is detected. Once heart rate signal is detected, display switches between "Distance" and "Pulse" every 5 seconds.

TIME & CALORIES:

Display switches between "Time" and "Calories" every 5 seconds. Time will show the duration of the exercise. Calories will show calories burned during the exercise.

INCLINE:

Incline unit = 0 – 12 levels. Displays current incline level of the exercise.

SPEED:

Displays current running speed of the exercise.

CONTROL BUTTON DEFINITION

START/STOP:

When treadmill is not activated (at stop or pause status), press "START/STOP" button to begin the exercise after a 3 second countdown. When treadmill is activated, press the "START/STOP" button 1 time to temporarily stop the exercise (Pause Status). Speed goes to zero and incline stops at current incline level. When it's in "Pause Status", press "START/STOP" button to end the exercise.

QUICK SPEED:

Quick speed has 10 buttons: 3 mph, 4 mph, 5 mph, 6 mph, 7 mph, 8 mph, 9 mph, 10mph, 11 mph, and 12 mph.

QUICK INCLINE:

Quick incline has 10 buttons: level 1, level 2, level 3, level 4, level 5, level 6, level 7, level 8, level 9, and level 10.

LEFT HANDLEBAR:

To alternate between incline and volume functions, press the button in front of the wheel.

1. Incline Adjustment (Wheel Light is Blue)
      a. Rotate wheel forward to increase incline.
      b. Rotate wheel back to decrease incline.

2. Volume Adjustment (Wheel Light is Green)
      a. Rotate wheel forward to increase volume.
      b. Rotate wheel back to decrease volume.

RIGHT HANDLEBAR:

To alternate between 0.1 and 1.0 speed adjustment, press the button in front of the wheel.

1. 0.1 Speed Adjustment (Wheel Light is Blue)
      a. Rotate wheel forward to increase speed by 0.1.
      b. Rotate wheel back to decrease speed by 0.1.
2. 1.0 Speed Adjustment (Wheel Light is Green)
      a. Rotate wheel forward to increase speed by 1.
      b. Rotate wheel back to decrease speed by 1.

FAN:

Press "ON" button to turn on the fan function. Press "OFF" button to turn off the fan function.

PRODUCT FEATURES

When power is on, display lights up for 2 seconds on all windows and enters standby mode. Speed window displays current firmware version for 2 seconds before entering standby mode.

To start "Manual Mode", insert safety key firmly into correct position and press "START/STOP" button. Console begins countdown for 3 seconds and belt starts to run at lowest speed of 0.5 mph (0.8 km/h). To adjust "Speed" or "Incline", press "Wheel Quick button for Speed", "Wheel Quick Button Incline", "Quick Speed", and "Quick Incline" for appropriate settings. To end the exercise, press "Stop" or fully remove safety key.

PULSE:
To detect a pulse, please wear an exercise heart rate monitor. Pulse window displays the spotted pulse value.
IMPORTANT: The detected pulse value is not for medical purpose.

SLEEP MODE:
Console goes into "Sleep Mode" when there's no function for 10 minutes. Pressing any button awakens the console to begin the exercise. During Sleep Mode, touch screen will continue to light up.

SAFETY KEY:
All data clears after removing the safety key and all windows display "---". All functions can only be operated when safety key is firmly inserted into correct position. Make sure to clip the safety key lanyard to the firmest part of your clothing for your own safety when using the treadmill.

USB POWER CHARGER:
On the console housing, there's one USB charger with 5V and 2A output. This is USB-A. Plug in the power cable and connect with your smartphone for power charging.

BLUETOOTH AUDIO CONNECT:
Connect to the treadmill speakers to amplify your music or audio.

BELT ADJUSTMENT

1. **Swerving Right**

   a. Remove the safety key and turn the power OFF.
   b. Turn the right adjusting bolt 1/4 clockwise. Re-insert the safety key and turn the power ON.
   c. Run the treadmill (3–4 mph/6–8 kph) and observe.
   d. Repeat above steps **a–c** until belt is centered.

2. **Swerving Left**

   a. Remove the safety key and turn the power OFF.
   b. Turn the left adjusting bolt 1/4 clockwise. Re-insert the safety key and turn the power ON.
   c. Run the treadmill (3–4 mph/6–8 kph) and observe.
   d. Repeat above steps **a–c** until belt is centered.

3. **Tightening Belt**

   a. Remove the safety key and turn the power OFF.
   b. Turn the left/right adjusting bolts 1/4 turn clockwise. Re-insert the safety key and turn the power ON.
   c. Run the treadmill (3–4 mph/6–8 kph) and stand on the belt to confirm the tightness.
   d. Repeat above steps **a–c** until the belt is moderately tight.

Left Adjusting Bolt   **Right Adjusting Bolt**
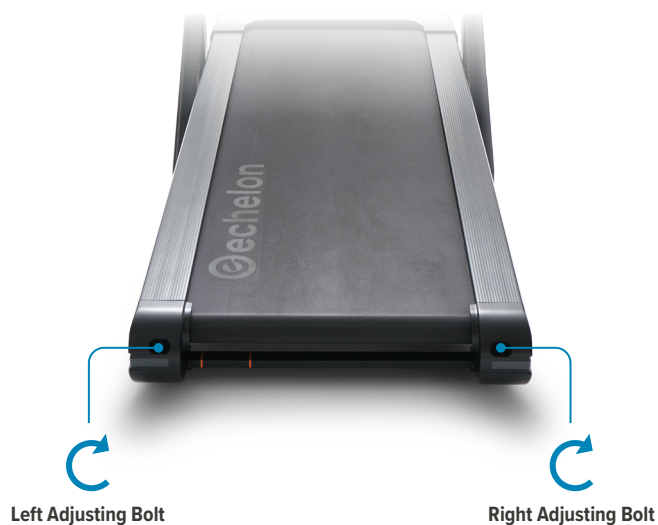
BELT LUBRICATION

A wax coating is applied to the belt of this treadmill to ensure the treadmill won't need lubrication for the majority of the treadmill's life" If after time lubrication is suspected to be needed, the treadmill will use a synthetic wax application instead of an oil, that will need to be applied to the belt.

NOTE: Do not apply a third party oil to the deck, doing so could damage vital components of the treadmill and void your warranty

CARE & MAINTENANCE

Daily

1. Power off the treadmill and clean any high-use areas, like the handlebars and console, with a non-acidic cleaner (NO ammonia, chlorine, or alcohol) on a soft cloth. Do not spray cleaning solution directly on the treadmill as that could ruin any electrical components.

2. Inspect the power cord for damage. If damaged, replace immediately by contacting Customer Service.
Note: When the treadmill is not in use, unplug and store the power cord in a secure, dry area and away from children.

3. The safety key and power cord should be removed after each use so the treadmill is not accidentally powered on when not in use.

4. Inspect for any noises that could indicate potential issues. If a troubling noise is indicated please contact Customer Service.

Weekly

1. Clean the running belt, console, uprights, and motor cover with non-acidic cleaners and a soft cloth. Cleaners should be applied to the cloth and never sprayed onto the equipment directly.

2. Inspect all the assembled and pre-assembled hardware and tighten or re-secure as-needed. This includes but is not limited to the following:

   a. Handlebars & Uprights

   b. Tablet

   c. Running Belt

3. Dust and vacuum the treadmill and the surrounding area. To clean underneath the treadmill, turn off the power, fold, and roll the treadmill to an alternate location. Return the treadmill to its original location after cleaning.

4. Ensure your app and equipment firmware are up-to-date with the latest versions.

5. Check the belt for any looseness, this will cause the treadmill to recieve improper info when calculating metrics if it is not properly tightened. When tightening make sure to adjust both sides of the rear roller evenly with the provided Allen Wrench, turning clockwise to tighten there should only be a 2 - 3 inch gap when lifting the belt. Do not tighten the belt rollers in excess of 10 full rotations, doing so could damage components of the treadmill. If you feel as if you have done this make sure to start working backwards to correct any overtightening. If these steps do not correct the issue, please resort to the belt lubrication instructions, or call our customer service if you require further assistance.

Weekly | 2-a

Monthly

1. Check the alignment on the treadmill running belt by ensuring it is centered and glides smoothly over the running deck. Utilize the instructions located in your user manual for "re-centering" the belt to troubleshoot and fix. Refer to page 15 for belt adjustment instructions.

2. Start the treadmill at a low speed and test for any slippage of the belt to ensure the motor is applying the proper torque.

3. If you hear any rubbing noises, find the treadmill belt off-center beyond the provided instructions, or encounter damage to the running deck, please stop treadmill usage and contact Customer Service for assistance.

Echelon Fitness Customer Service:
📞 (833) 937-2453
✉ cs@echelonfit.com

ERROR CODES AND TROUBLE SHOOTING

ERROR CODE	PROBLEMS	SOLUTIONS
E00	No signal detection of safety key from lower control board	1. Check the safety key wire is connected well onto the lower control board. 2. Replace a new safety key wire.
E01	Connection fails between "PCB" and "Lower Control Board"	1. Check every wire is connected well between PCB and lower control board. 2. Check if any of the wires are damaged. 3. Check if PCB or lower control board is in good condition. If any chip is damaged, change PCB or lower control board.
E02	Over-loading Protection	1. Check if power outlet has low voltage supply. If so, change a power outlet. 2. Check if lower control board has bad smell. If so, change a lower control board. 3. Check if wires connected to motor are well connected.
E03	No signal from speed sensor	1. Check if wire of speed sensor is well connected. 2. Check if wire or speed sensor is damaged. If so, replace wire and speed sensor.
E04	Incline motor damage	Perform incline calibration 1. Remove Safety Key. 2. Press and hold "Start/Stop" buttons for over 3 seconds. 3. After the incline calibration is completed, test the treadmill again by powering on and press "Start" button.
E05	Over-current Protection	1. Check if any part on motor is stuck. U-plug power cable and adjust motor. Plug back in the power cable and re-start to run the treadmill. 2. Check if motor has burned smell. If so, change a motor. 3. Check if lower control board has burned smell. If so, change a lower control board. 4. Check if power outlet has low voltage supply. If so, change a power outlet.
E06	Self-checking error on controller	1. Check if wires of motor are well connected and in good condition. 2. Check if IGBT on lower control board has burned smell. If so,change a lower control board. 3. Check if PCB is in good condition.
E07	Parameter lost	Replace a lower control board.
E08	EEPROM damage (on lower control board)	Replace a lower control board.
E09	Voltage issue or IPM over-heated	Replace a lower control board.
EEP	EEPROM damage (on upper control board)	Replace a button platform set (upper control board is assembled together with button platform).
NO CODE SHOWN	Motor damage or motor circuit damage	1. Check if wires connected to motor are well connected. 2. Check if fuse on lower control board is damaged. If so, change a new lower control board. 3. Check if IGBT on lower control board is working by using the multi-meter. If so, change a lower control board.

Questions or Concerns

Our members are our priority! If you require assistance or have concerns, please contact our customer service team.

📞 (833) 937-2453

✉ cs@echelonfit.com

Submit a Request:

Warranty Information

Your Echelon Stride-6s treadmill comes with a 1-year parts and labor warranty. Should the need arise, all you need is a proof of purchase and our customer service team will be happy to assist. Additional 1- or 3-year extended warranties are available through customer service.

NOTES

MODEL: ECH-STRIDE-6s
ECHELON FITNESS MULTIMEDIA. LLC
605 CHESNUT STREET, SUITE 700
CHATTANOOGA, TN 37450

ECHELONFIT.COM

⚠ READ INSTRUCTIONS
BEFORE OPERATING

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